



# PERFORMANCE OUTCOMES UPDATE

Roxane Gomez (916) 654–3685 Rgomez@dmhhq.state.ca.gov

#### INSIDE THIS ISSUE:

Children's Performance Outcome System Update Sherrie Sala-Moore Brenda Golladay

Adult Performance Outcomes System Update p 2 Karen Purvis Rachel Luxemberg

Older Adult
Performance Outcomes
Pilot Update
p3
Karen Purvis

Traci Fujita

Upcoming Meetings



## CHILDREN'S PERFORMANCE OUTCOME SYSTEM UPDATE



## **Existing System**

Reports were sent to California County Mental Health Directors (copies to program evaluators) after the most recent data submissions were received and processed (data covered the period 1/1/2001 – 6/30/2001 and were due by 8/15/2001). The Information Technology Web Service (ITWS) has recently been updated with zipped files which include:

- Kidclean.zip (all of the clean data included in the state database)
- Kiderror.zip (all of the errors identified in the most recently submitted data)
- Kidt1t2.zip (paired client data matching the two most recent admissions)

Counties can unzip and import the data files into ACCESS, SPSS, or other database programs for analysis. For questions regarding these datafiles, please contact Sherrie Sala-Moore at (916) 651-6777 or email her at ssalamoo@dmhhq.state.ca.us or contact Brenda Golladay at (916) 654-3291 or email her at bgollada@dmhhq.state.ca.us.

## **Pilot Study**

1) Time Survey

A survey was conducted with over 500 respondents on the time it takes to complete the pilot instruments. The mean (average) time and the standard deviation for each instrument, in minutes, are provided below:

Instrument	Mean Time	Std. Deviation	
Client Information/			
Risk Factor Assessment	10.43	5.47	
Client Living Environment			
and Stability Profile	10.20	6.26	
Ohio Scale			
<ul> <li>Agency Worker</li> </ul>	11.93	9.58	
Ohio Scale			
- Parent	14.66	9.40	
Ohio Scale			
- Youth	9.50	8.53	

(Continued on page 3)

Would you like to contribute to the California Development of Mental Health's Performance Outcomes Update (POU)? If you or your county are using performance outcome data to improve your programs, or if you have identified a novel way to analyze data to determine program effectiveness and would like to share this with others, why not submit an article to the POU? It needs to be concise and kept under 800 words. Send your article to:

Roxane Gomez,
California Department of Mental Health
1600 9th Street, Room 130
Sacramento, CA 95814
Rgomez@dmhhq.state.ca.us

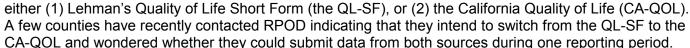


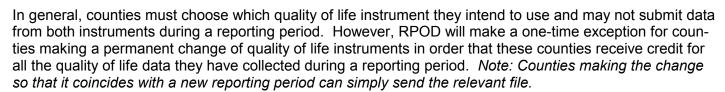
Page 2 NOVEMBER 2001

## ADULT PERFORMANCE OUTCOME SYSTEM UPDATE:

## Procedure for Submitting Data Files after Changing Quality of Life Instruments.

The Adult Performance Outcome System (APOS) currently allows counties to choose a quality of life instrument. The two possibilities are





The procedure to follow to make a change within a reporting period will be for the county technology contact to notify Rachel Luxemberg that the county is making this change. The data should be sent in two separate files – one consisting only of QL-SF data and one consisting only of CA-QOL data. The files should conform to the appropriate naming conventions and follow the data dictionary requirements for each instrument. The dates for the two instruments may not overlap (e.g., all data using the QL-SF must be collected before beginning to administer the CA-QOL). The data file from the QL-SF should be sent to RPOD as soon as it is ready along with a memo documenting the change. The memo documenting the change should be sent to: Rachel Luxemberg, Research and Performance Outcome Development Unit, 1600 9<sup>th</sup> Street, Room 130, Sacramento, CA 95814.

## **Important Information for APODS Users!**

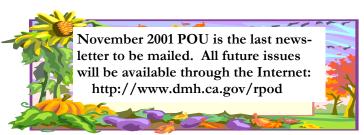
RPOD has discovered a problem with APODS 2.0 relating to gender codes and printing client-level reports. We have developed a patch to correct the gender code problem and a procedure to circumvent the printing problem. For more information and a copy of the patch, please refer to the adult public domain application section at: <a href="http://www.dmh.ca.gov/RPOD/download.htm">http://www.dmh.ca.gov/RPOD/download.htm</a>. If you have any questions, contact Traci Fujita via email at tfujita@dmhhq.state.ca.us.

### **Language Translation Comment Form**

Now that counties have had an opportunity to use the translated Adult Performance Outcome instruments, RPOD would like to announce that a web-based Language Translations Comment Form is now available at: http://www.dmh.ca.gov/RPOD/adult-net-caqol-mhsip.htm. The form is intended to give staff and clients the opportunity to provide information to RPOD regarding problems or issues that may help us improve the translations.

## **Questions/Comments**

For general questions or comments about APODS, contact Karen Purvis at (916) 653-4941, kpurvis@dmhhq.state.ca.us. For questions about data transmission issues, contact Rachel Luxemberg at (916) 654-0984, rluxembe@dmhhq.state.ca.us.



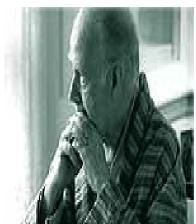


## OLDER ADULT PERFORMANCE OUTCOME PILOT UPDATE:

The Older Adult Performance Outcome Pilot committee recently completed a trial test of the revised face sheet. Results from the trial test indicated that some questions were repetitive or not feasible and have been discarded. A draft of the pilot face sheet (with these questions removed) may be viewed at: <a href="http://www.dmh.ca.gov/rpod/oa-posi.htm">http://www.dmh.ca.gov/rpod/oa-posi.htm</a>. Following the committee's final recommendations, the proposed Older Adult Performance Outcome System will be sent to the Director for final approval.

#### **Questions/Comments**

For questions or comments about the Older Adult Pilot, contact Karen Purvis at (916) 653-4941, kpurvis@dmhhq.state.ca.us, or Traci Fujita at (916) 653-3300, tfujita@dmhhq.state.ca.us.





(Continued from page 1)

## CHILDREN'S PERFORMANCE OUTCOME UPDATE

## 2) County Debriefings

RPOD staff are in the process of completing visits to the 15 counties that have participated in the pilot study and conducting debriefing sessions. These sessions provide clinicians (and, in some instances, family members) with the opportunity to provide direct feedback to DMH and also provide participating counties with directions regarding completing their county pilot evaluation report. Reports from pilot counties were due on October 19, 2001. These reports will include each county's narrative description of how the instruments worked with their clients and organizational environment as well as any concerns or observations the county feels relevant to deciding whether to transition.

### 3) Future Direction

The county reports will be aggregated into the state report which will also look at how sensitive the instruments were to change over time, whether the risk factors provided any predictive ability between intake and subsequent administrations, correlation between instruments, and other psychometric and analytical data. Currently, DMH has collected 4,058 instruments. Of these, there are a total of 379 paired (Time 1/ Time 2) data sets. DMH is seeking a total of 500 paired data sets for analyzing the "sensitivity to change" factor. RPOD staff hope to compile comprehensive (quantitative and qualitative) reports for discussion at the December 2001 Task Force Meeting. The Task Force recommendations will then be included and report copies will be forwarded to DMH management, the Director's Association, and the Planning Council who will work collaboratively in the decision making process regarding whether the Children's Performance Outcome System should transition to the piloted instruments. Should the piloted instruments be selected as replacements for the existing instruments, counties would have a ramp-up period for implementing the change. It is expected that the decision will be made by early 2002.

### **Questions/Comments**

For any questions or comments, please contact Sherrie Sala-Moore at (916) 651-6777, ssalamoo@dmhhq.state.ca.us, or Brenda Golladay at (916) 654-3291, bgollada@dmhhq.state.ca.us, or visit the Child and Youth Performance Outcome section of the RPOD website:

http://www.dmh.ca.gov/RPOD/default.asp.





Research and Performance Outcomes Development 1600 9th Street, Room 130 Sacramento, CA 95814

Phone: 916- 654-3685 Email: Rgomez@dmhhq.state.ca.gov

MAILING LABEL HERE

WE'RE ON THE WEB http://www.dmh.cahwnet.gov.rpod

## **SCHEDULE OF EVENTS**

#### **NOVEMBER 2001**

6 Children's Task
Force Mtg.
Sacramento
Airport Host Hotel
10:00 – 3:00 PM

12 Veterans Day All State offices closed

Older Adult Mtg.

DMH Headquartes

Conf. room 150 A

10:00 – 2:00 PM

22 Thanksgiving Day,23 and day after: All State offices closed



## **Get Connected!**

In our effort to disseminate information more effectively RPOD now has a new fea-



November 2001								
S U N	M o n	T U E	W E D	Тни	F R I	S A T		
				1	2	3		
4	5	6 Children's Task Force Mtg.	7	8	9	10		
11	<b>12</b> Veterans Day	13 Older Adult Mtg.	14	15	16	17		
18	19	20	21	<b>22</b> Thanksgiving Day	<b>23</b> Day after Thanksgiving	24		